TRAINING ANALYSIS

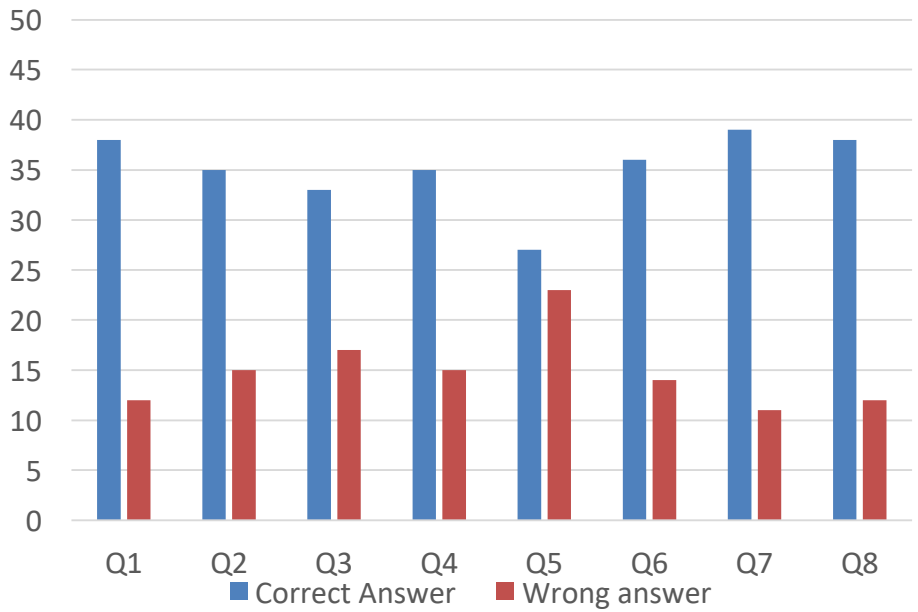
Training Analysis

i. Identify areas where the majority of security officers are weaker in; and
ii. Include the areas of weakness into the training programme for security officers for improvement.

TRAINING ANALYSIS FOR GUARD & PATROL

Intranet e-learning is able to analyze which questions are answered wrongly and identified that Question No. 5 on the purpose of CCTV was not answered adequately, indicating a gap in understanding. To address this, we will conduct a training session to improve knowledge in this area.

We will elevate staff proficiency through our internal CCTV monitoring curriculum. At the same time, we will monitor their progress in the next training cycle.



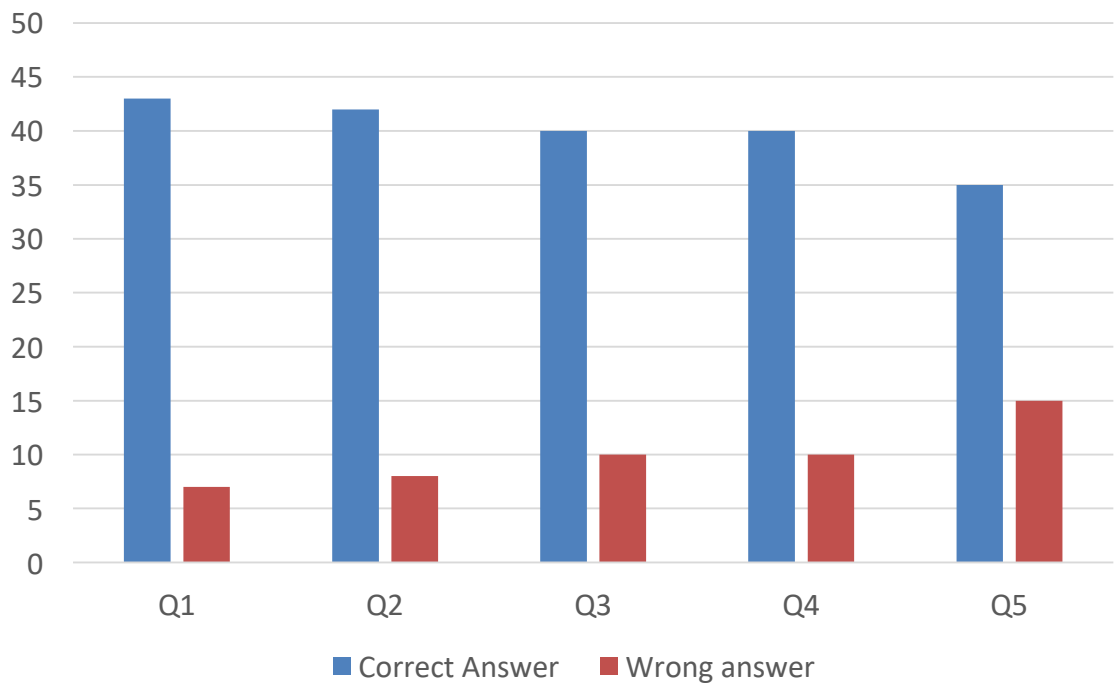
TRAINING ANALYSIS FOR GUARD & PATROL

ANG CHYE SHOON has the fewest correct answers on the e-test including Question 5. We will take decisive action by collaborating with the respective OM to ensure he understands where he went wrong.

Q1	CORRECT
Q2	CORRECT
Q3	WRONG
Q4	WRONG
Q5	WRONG
Q6	WRONG
Q7	CORRECT
Q8	CORRECT

TRAINING ANALYSIS FOR INCIDENT RESPONSE

After reviewing recent assessment results, we identified that Question No. 5 (procedures for spotting a suspicious person) had the highest number of incorrect answers, indicating a gap in understanding. We will address this through targeted training sessions, enhanced emphasis in the upcoming incident response module, and monthly toolbox talks conducted by operations manager/executive to reinforce proper protocols. These measures will ensure all personnel maintain consistent knowledge and application of security procedures.



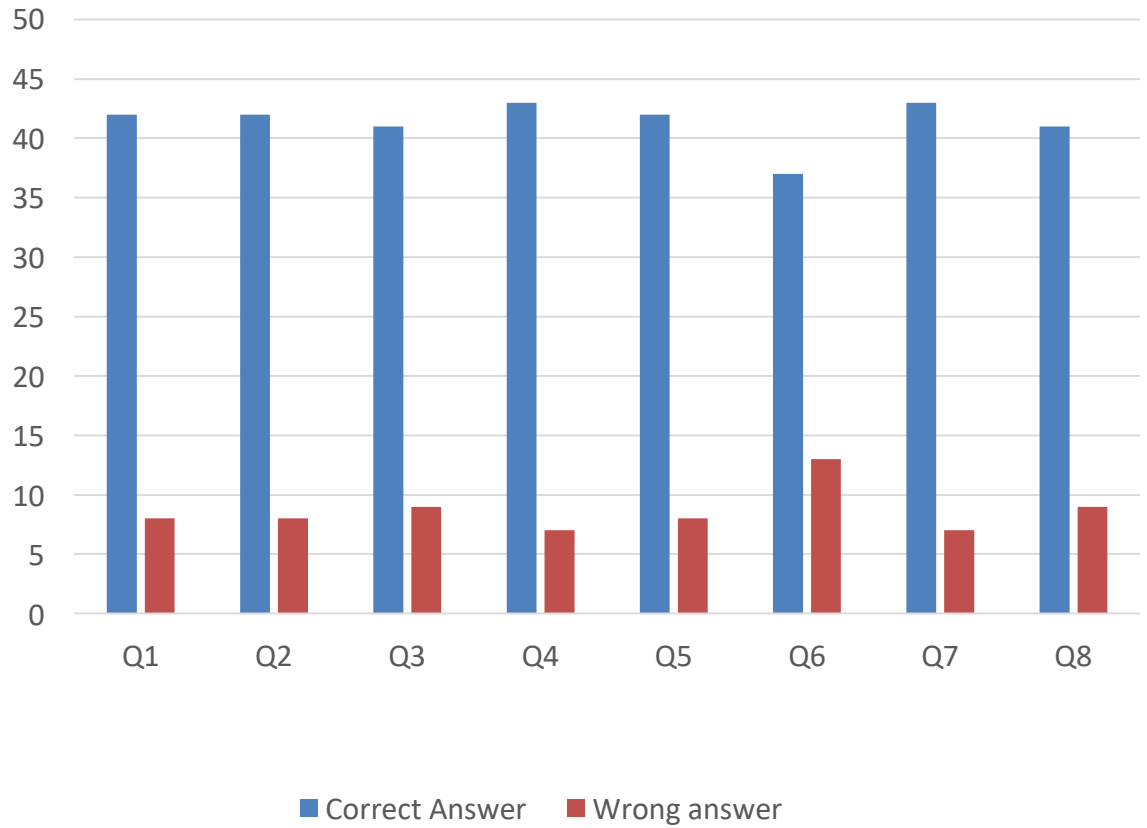
TRAINING ANALYSIS FOR INCIDENT RESPONSE

SHETHU RAMAN has the fewest correct answers on the e-test including question 5. We will take decisive action by collaborating with the respective OM to ensure he understands where he went wrong.

Q1	CORRECT
Q2	CORRECT
Q3	WRONG
Q4	WRONG
Q5	WRONG

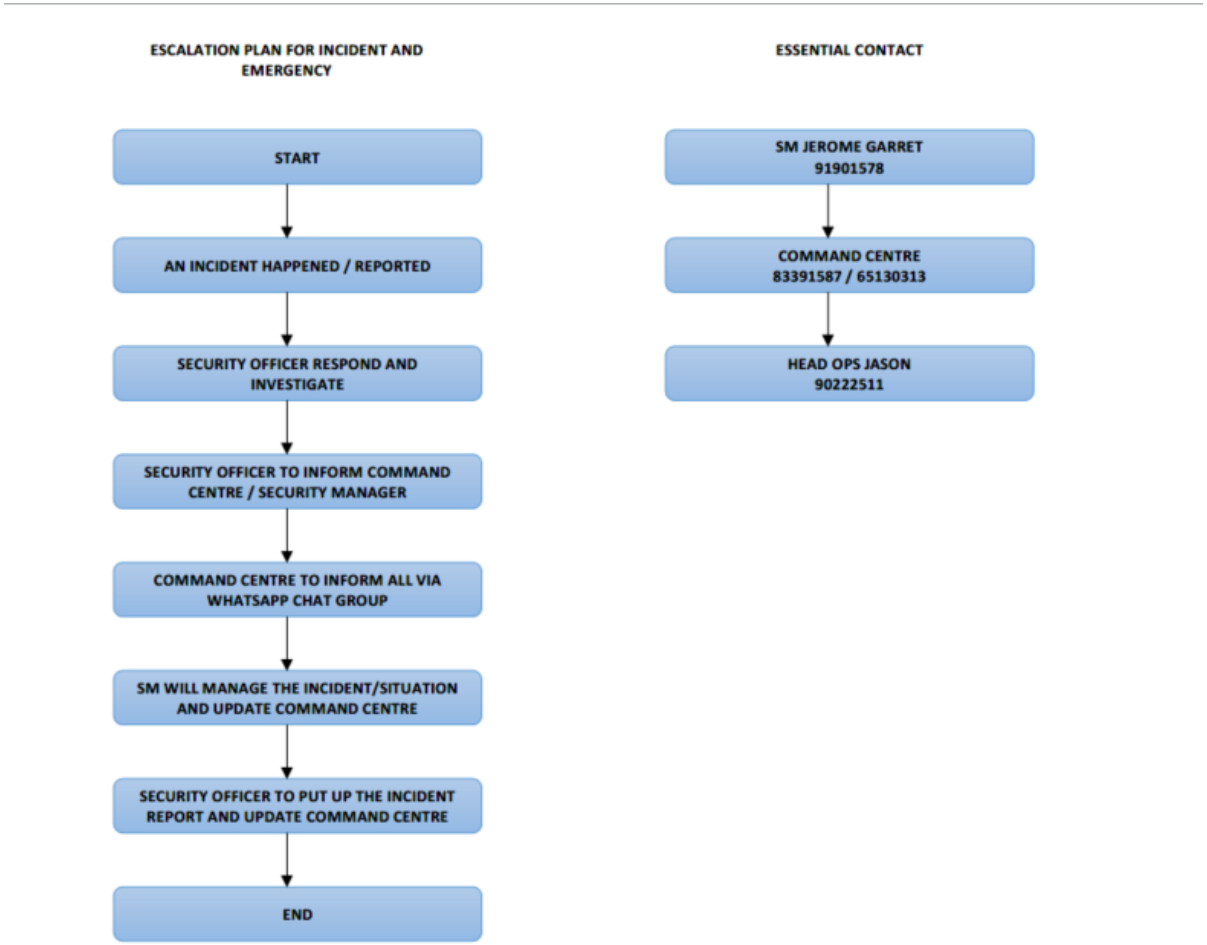
TRAINING ANALYSIS FOR THREAT OBSERVATION

Our recent analysis of assessment results has identified that Question No. 6 ("How often should you report suspicious activity?") had the highest number of incorrect responses. This indicates a need for better understanding of our reporting protocols.



TRAINING ANALYSIS FOR THREAT OBSERVATION

The chart below shows one of the revised escalation chart communicated to the respective Operation Personnel.



TRAINING ANALYSIS FOR THREAT OBSERVATION

MAH CHUEN FONG has the fewest correct answers on the e-test. We will take decisive action by collaborating with the respective OM to ensure he understands where he went wrong.

Q1	CORRECT
Q2	CORRECT
Q3	CORRECT
Q4	WRONG
Q5	CORRECT
Q6	WRONG
Q7	WRONG
Q8	CORRECT

TRAINING ANALYSIS

Thank You
for
your participation