THREAT OBSERVATION TRAINING PACKAGE

VENUE: REPUBLIC PLAZA

ATTENDEES: CBM Security Personnel

THREAT OBSERVATION TRAINING PACKAGE

OBJECTIVE OF THE TRAINING PACKAGE

To develop skills to enhance the officers' situational awareness and recognize changes in their surroundings.

To learn how to spot common signs of potential threats.

To learn how to judge the seriousness of a threat and the next course of action.

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INCIDENT HAPPENED

Date: 04 Jan 2024
Time: 0900hrs

On the above-mentioned date and time Security Supervisor Ismail from Republic Plaza called and informed Control Room that Security Officer Tan Yong reported that he noticed a suspicious person loitering at the basement carpark carrying a box with oil stains.

When the Security Manager Jerome Garret arrived, they approached the person together. Upon questioning , the suspicious person was very defensive with his answers and instead question the Security team why is he being questioned. He also asked a lot of security related questions such as how many CCTV cameras, number of officers etc.

SM Jerome informed the control room duty officer to monitor him from the control room via CCTV and at the same time the building management was informed. The suspicious person left not long after SM Jerome denied him into the building premises. He was monitored via the external cameras until he was out of sight.

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KEY OBSERVATIONS

1. Security Officer should call the Control Room to notify on any suspicious findings and for monitoring on CCTV.

2. Security Officer should familiarize themselves with the Standard Operating Procedures (SOPs) of Access Control and Suspicious Person.

3. Security Officer should remain calm and manage the incident professionally when they are carrying out their duties.

4. Security Officer waited for back up to arrive as witness before approaching the person with his SM.

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LESSONS LEARNT

1. Security Officers should be alert and vigilant, while in the course of their duty.

2. Staying alert and aware of the surroundings and people can help identify potential threats before they escalate.

3. Security Officer should know when to call for additional reinforcements/back-ups when handling difficult situations.

4. Security Officer should be firm yet professional when handling suspicious person.

5. If something feels off about a person's behavior, trust your instincts and report your observations.

Thank You
for
your participation

THREAT OBSERVATION ASSESSMENT



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VENUE: Republic Plaza

ATTENDEES:CBM Security Personnel

THREAT OBSERVATION ASSESSMENT

1. What behavior might indicate someone is suspicious?
A) Taking photos of restricted areas while avoiding security patrols
B) Asking for directions to a public restroom while glancing around
C) Pacing near the smoking area while on a phone call

2. How should you approach a suspicious person?
A) Confront them directly to ask their intentions
B) Observe discreetly and report to security/supervisor immediately
C) Offer assistance while subtly assessing their behavior

3. If you feel threatened by a suspicious individual, you should:
A) Back off and run away
B) Armed yourself and get ready to confront
C) Call for backup or law enforcement

4. What is the first action you should take upon spotting a suspicious person?
A) Call law enforcement immediately
B) Immediately confront the person and demand identification
C) Maintain discreet observation and assess the situation

THREAT OBSERVATION ASSESSMENT

5. Why is documentation important in suspicious behavior incidents?
A) To avoid having to report the incident to authorities
B) To share personal opinions about the person's intentions
C) To create a record for investigations and future references

6. How often should you report suspicious activity?
A) During routine security briefings at shift end
B) Only if the situation appears clearly dangerous
C) Immediately, regardless of severity

7. Which of the following is a sign of a potentially dangerous situation?
A) Someone asking for directions to a public restroom
B) A person nervously adjusting a concealed object under their clothing
C) A delivery person carrying a labeled package into a building

8. What role does teamwork play in observing suspicious behavior?
A) Enhances situational awareness by combining multiple perspectives
B) Allows staff to delegate all monitoring duties to one person
C) Slows response time due to unnecessary coordination

THREAT OBSERVATION ASSESSMENT

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